

Miriam's Kitchen will end chronic homelessness in DC by prioritizing and monitoring the following work:

3,425 Estimated number of individuals that will need to be housed to end chronic homelessness in DC in 2017.

106 Number of chronically homeless individuals housed throughout DC this quarter. Quarterly Goal: 751 individuals

14% Percentage to goal of chronically homeless individuals housed throughout DC this quarter.

CONNECTION (Quality, guest-centered outreach, engagement, assessment, and housing placement exists for individuals who are, or are at risk of becoming, chronically homeless.)

Meals

The meals team works to ensure quality food is available for individuals who are chronically homeless, and to provide guests with an appealing entry point to our social services.

Status of Annual Goal: **Ahead**

100% Guest satisfaction (number of guests indicating they will come back)
Goal: 90%

88% Guest commitment (number of guests indicating they will bring others in need to Miriam's Kitchen)
Goal: 85%



New MK Plate Development Plan

1. Research
2. Develop tool
3. Implement plate
4. Communicate outcomes

Modeled after the USDA's MyPlate, the MK Plate will be designed specifically with Miriam's Kitchen guests' unique nutritional needs in mind. Miriam's Kitchen chefs will use the MK Plate to continue making healthy choices while creating meals for our guests.

Social Services

The social services team works proactively and collaboratively to support individuals who are chronically homeless access the housing, income and healthcare services they need.

Status of Annual Goal: **On Track**



Housing

23 Guests housed
Quarterly Goal: 25 guests
This time last year: 18 guests



Income

3 Guests obtained benefits through the SOAR model*
Quarterly Goal: 4 guests



Healthcare

51 Guests connected to mental health services
Quarterly Goal: 38 guests
This time last year: 51 guests



61

Guests connected to physical health services
Quarterly Goal: 38 guests
This time last year: 41 guests

In addition to the above goals, we are also monitoring two important connection metrics:

1,314 Guests served by Social Services
1,867 This time last year

18,917 Meals served
19,461 This time last year

*Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI), Outreach, Access, and Recovery (SOAR) is a model that helps individuals experiencing or at-risk for homelessness, who have mental illness and/or a co-occurring substance use disorder or other medical impairments, apply for Social Security disability benefits.

HOUSING (Enough quality housing is provided through Coordinated Entry and with the Housing First philosophy to individuals who are, or are at risk of becoming, chronically homeless.)

Permanent Supportive Housing

The PSH team works to ensure their PSH residents, and in particular—those scoring highest on the SPDAT assessment, remain housed.

Status of Annual Goal: **Ahead**



99%

Resident retention rate
Goal: 95% retention
This time last year: 100% retention
The 1 resident not retained has been removed from our caseload after trying to locate him and not having success.



No residents were in need of being rehoused this quarter

Goal: 90 days to rehouse individuals returning to homelessness

LEADERSHIP (Quality, consistent, and diverse leadership works to ensure ending chronic homelessness is prioritized and evaluated system wide.)

Advocacy

The advocacy team works to ensure that DC creates, funds, and implements the strategy necessary to end chronic homelessness in DC.



Indications are the Mayor wants to fully fund the ICH** strategic plan for FY17. However some roadblocks to full funding include: the lack of city revenue and FY16 funding not yet being allocated. Fully funded last year



A number of key activities were completed to ensure DC's FY16 plan is implemented. However, there are delays in implementation that are not within the control of our advocacy team.

Status of Annual Goal: **Uncertain**



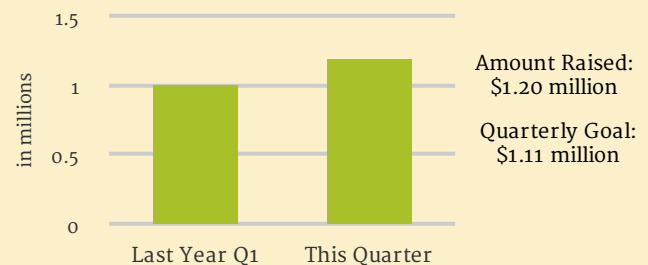
158 Advocacy actions taken by people served by Miriam's Kitchen
Quarterly Goal: 25 actions

16 People served by Miriam's Kitchen engaged in leadership advocacy activities
Quarterly Goal: 4 people

Development

The development team works to ensure Miriam's Kitchen has the non-contract revenue necessary to operate effectively.

Status of Annual Goal: **On Track**



**ICH is the Interagency Council on Homelessness

