Coronavirus

UPDATE

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(Open by inquiring into your donor's well-being) In the midst of what can only be called surreal times, I hope you're staying safe and well.

When I prepared your enclosed newsletter/fundraising appeal/invitation/etc. I never imagined I'd be sending it to you in the middle of a global pandemic. Like you, I thought we'd be in the middle of our usual activities. We were looking forward to...____.

But life threw us all a major curveball. So, as a valued supporter, I'm writing to let you know how ORG has adjusted.

Here is where you summarize in two-three short paragraphs or bullet points your organization's efforts to continue serving throughout COVID-19. Be transparent, be vulnerable. Let supporters know that staff is continuing to be paid, people are continuing to be served. What's the status of volunteers? How can donors help?

Infuse your *Update* with gratitude — let donors know that their past support plays a major role in keeping your good work going.

Thank you for helping us to continue to create community and give this support to the young people we serve -- even in the middle of a global pandemic!

Close with reassurance. "We are going to get through this because of you. Your resilience. Your faith. Your humanity."

Find out if there's anything you can do for your donor. "Please let us know if there is anything we can do for you."

